

## IMPORTANT SAFETY NOTICE

**SUBJECT: RIDGID® Universal Motors, sold as part of a 535, 300 Compact or 1233 Threading Machine, 300 Power Drive or a Hose Machine or sold separately as a replacement motor for these units, manufactured between April and November 2008. See Specific list of affected products shipped to your location below:**

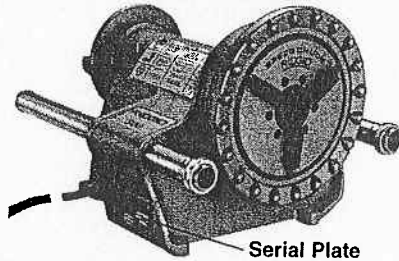


Figure 1 – Machine Serial Plate Location



Serial Number  
Figure 2 – Machine Serial Plate

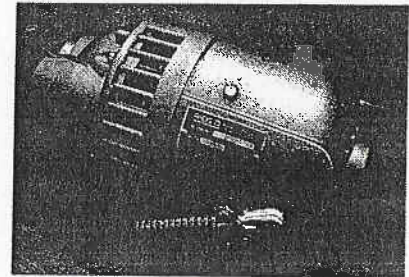


Figure 3 – RIDGID Universal Motor

May 11, 2009

Dear Customer:

**This is a Product Recall Notice.** Our records indicate that you purchased one or more of the affected products. We recently determined that the setscrews that retain the brush holders in these motors may not be properly tightened. This could allow the brush holder to back out and the brush lead contact the motor housing. If a machine in this condition is used with an improperly grounded power supply, this could result in an **electrical shock or fire hazard which could cause serious injury or death.**

All of the listed products produced between April, 2008 and November, 2008 may exhibit this issue.

- Affected machines can be identified by looking at the serial plate of the machine (*see Figures 1 & 2 above*). If the machine serial number ends in 0408, 0508, 0608, 0708, 0808, 0908, 1008 or 1108 it is subject to this recall.
- Affected replacement motors have no identifying features. If a replacement motor on this list was purchased between April 2008 and November 2008, it is subject to this recall.

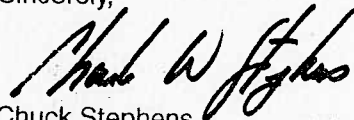
Our records indicate that we have shipped the following affected product(s) to your location:

Ship Date	Quantity	Catalog #	Description	P.O. #
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Please take immediate steps to determine if you have any of these products in your possession. Do not use these machines and motors. The brush holders need to be inspected and properly reinstalled by a qualified technician. Contact Ridge Tool Technical Services at (800) 519-3456 or [TechServices@ridgid.com](mailto:TechServices@ridgid.com) for information on correcting this issue.

Thank you for your cooperation and we regret any inconvenience that this may have caused you. If you have any questions, please contact Ridge Tool Technical Services at (800) 519-3456 or [TechServices@ridgid.com](mailto:TechServices@ridgid.com).

Sincerely,



Chuck Stephens  
Director of Service and Training  
Ridge Tool Company



Ridge Tool Company  
400 Clark St.  
Elyria, OH 44035-6001  
USA

T (440) 323 5581

### RIDGID® Universal Motor Recall Disposition Form

Please complete this form and mail, fax or e-mail to:

The Ridge Tool Company  
Attn: Technical Service Department  
400 Clark Street  
Elyria, Ohio 44036-2023 USA  
Fax: (440) 329-4551  
E-mail: TechServices@ridgid.com

#### Distributor

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Contact Name: \_\_\_\_\_  
Phone: \_\_\_\_\_

#### Customer/End User

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Contact Name: \_\_\_\_\_  
Phone: \_\_\_\_\_

The disposition of the RIDGID Universal Motor/Threading Machine identified in the Ridge Tool recall notice dated May 11, 2009 is as follows:

1. ~~The following unit(s) is in our stock. Technical Service has been notified and arrangements have been made to have the product(s) reworked.~~

Catalog Number      Qty  
\_\_\_\_\_

2. The following customer has purchased product(s) from us that are involved in this recall. We have contacted the customer regarding this recall using the supplied letter. We have advised the customer to contact Technical Service directly.

Catalog Number      Qty  
\_\_\_\_\_

(NOTE: Separate sheet is required for each customer.)

3. The following customer has purchased product(s) from us that are involved in this recall. We have not contacted this customer. We are requesting that Ridge Tool contact the above listed customer directly.

Catalog Number      Qty  
\_\_\_\_\_

(NOTE: Separate sheet is required for each customer.)

4. The location of the following product(s) is unknown.

Catalog Number      Qty  
\_\_\_\_\_

Please Note: Details of the disposition is requested for each product(s) shipped to your location. Please make sure quantity identified on Recall Letter is accounted for on the disposition sheet(s).

Signed \_\_\_\_\_

Date \_\_\_\_\_

Please Print Name and Title \_\_\_\_\_



If you have any questions, please contact Ridge Tool Technical Services at (800) 519-3456 or [TechServices@ridgid.com](mailto:TechServices@ridgid.com).